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IIA

IIA-CIA-Part3-3P Exam

Certified Internal Auditor

Questions & Answers

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Topic 1, Exam Pool A

Question: 1

According to IIA guidance, which of the following steps are most important for an internal auditor to perform when evaluating an organization's social and environmental impact on the local community?
1) Determine whether previous incidents have been reported, managed, and resolved.
2) Determine whether a business contingency plan exists.
3) Determine the extent of transparency in reporting.
4) Determine whether a cost/benefit analysis was performed for all related projects.

A. 1 and 3.
B. 1 and 4.
C. 2 and 3.
D. 2 and 4.

Answer: A

Question: 2

An internal auditor performed a review of IT outsourcing and found that the service provider was failing to meet the terms of the service level agreement. Which of the following approaches is most appropriate to address this concern?

A. The organization should review the skill requirements and ensure that the service provider is maintaining sufficient expertise and retaining skilled resources.
B. The organization should proactively monitor the performance of the service provider, escalate concerns, and use penalty clauses in the contract where necessary.
C. The organization should ensure that there is a clear management communication strategy and path for evaluating and reporting on all outsourced services concerns.
D. The organization should work with the service provider to review the current agreement and expectations relating to objectives, processes, and overall performance.

Answer: B

Question: 3

Which of the following is a strategy that organizations can use to stimulate innovation?
1) Source from the most advanced suppliers.

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2) Establish employee programs that reward initiative.
3) Identify best practice competitors as motivators.
4) Ensure that performance targets are always achieved.

A. 1 and 3 only
B. 2 and 4 only
C. 1, 2, and 3 only
D. 1, 2, 3, and 4

Answer: C

Question: 4

Which of the following conditions could lead an organization to enter into a new business through internal development rather than through acquisition?

A. It is expected that there will be slow retaliation from incumbents.
B. The acquiring organization has information that the selling organization is weak.
C. The number of bidders to acquire the organization for sale is low.
D. The condition of the economy is poor.

Answer: A

Question: 5

Which of the following statements regarding program change management is not correct?

A. The goal of the change management process is to sustain and improve organizational operations.
B. The degree of risk associated with a proposed change determines if the change request requires authorization.
C. In order to protect the production environment, changes must be managed in a repeatable, defined, and predictable manner.
D. All changes should be tested in a non-production environment before migrating to the production environment.

Answer: B

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